

UC HEALTH CARE LIABILITY DATA MANAGEMENT SYSTEM

Release Notes (11-SEP-2017, Version 1.0.0)

Overview

The DMS is a “Big Data” data warehouse that presents a systemwide view of UC Risk Services data by combining information from 4 different RL Solutions source databases:

- UC Davis
- UC Irvine
- UC San Diego
- UC San Francisco

DMS users connect to the system, explore the data, and run interactive reports using an ordinary web browser. The DMS reporting environment is IBM Cognos.

Contact the Risk and Safety Solutions Help Desk to request DMS account and password.

DMS URL

<https://dmscognos.ucop.edu/ibmcognos/bi/>

Technical Support

Risk and Safety Solutions Help Desk

- Email: service@RiskandSafetySolutions.com
- Telephone: 530-638-3375

RDMS Portal

- URL: <https://rdms.ucop.edu/>

Release Notes


- ELT Version 1.0.1 - September 11, 2017

Summary

- DMS loaded with complete history of INCIDENT data from 4 RL Solutions databases
- INCIDENT data has been combined into a systemwide view
- Fact tables created showing Daily and Monthly summaries of systemwide INCIDENT data
- DMS scheduled to load new INCIDENT data from 4 RL Solutions source databases and update systemwide data sets every Sunday
- Published 25 Cognos reports and dashboards:
 1. IR Dashboard: Reporting Benchmark
 - 1.1. Events by Volume (Number of Events)
 - 1.2. Percent of Events That Reached the Patient
 - 1.3. Submitted Events by Reporter Type
 - 1.4. Median Time to Form Completion
 2. IR Benchmark Report: Events Reported per 1000 Patient Days
 3. IR Dashboard: File Management Metrics
 - 3.1. Percent Events by Reporter Role Type
 - 3.2. Submissions by OP Level Units

- 3.3. Median Time to Form Completion
- 3.4. Average Number of Days to First Documented Follow-up
- 3.5. Number of Files Without Sign-off for More than 14 Days
- 3.6. Number of Files in Open State for More than 30 Days
- 4. IR Report: Top Specific Event Types (SET) by General Event Type (GET)
- 5. IR Report: GET Report with Drill Down (Base Report for Drill Down Reports)
 - 5.1. IR Drill Down Report: Volume (# of Events)
 - 5.2. IR Drill Down Report: Rates (patient days)
 - 5.3. IR Drill Down Report: Severity
 - 5.4. IR Drill Down Report: Location
 - 5.5. IR Drill Down Report: By SET
 - 5.6. IR Drill Down Report: By File_ID
- 6. IR Report: Incidents by UCOP Unit Location
- 7. IR Report: Top 10 General Event Types by Volume (Number of Events)
 - 7.1 IR Report: Top 10 General Event Types by per 1000 Patient Days
- 8. IR Report: Exception Report

Known Issues

1. RL Solutions source data not received and not loaded into the DMS:
 - a. 2-SEP-2017 UCSD - 13 INCIDENT files missing from export (Reported to RL Solutions case #88254)
 - b. 9-SEP-2017 UCI – INCIDENT export file not received (Reported to RL Solutions case #88501)
2. IBM Cognos bug causes print controls to disappear on sub-reports (Expect new IBM Cognos service pack to fix issue. DMS team tracking case COGNOS-99)
 - a. Reports affected: 5.1, 5.2, 5.3, 5.4, 5.5, 5.6
 - b. Workaround:
 - i. Export reports to PDF by clicking the icon  Export to PDF
 - ii. Print from PDF
3. Reports 3.0, 3.5 and 3.6 take a long time to run, suggest saving the report to a folder or schedule prior to need.
4. Report 3.5 data is currently undergoing final validation.
5. Report 5.6 may experience the omission of internal cell borders. Re-run report for correction.
 - a. Report may show HTML code in text field. This will be corrected with upgrade to 6.6.3.
6. The “Data As Of Date” label on report headers indicates the last time that new data was loaded into the DMS database.

Author

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